



## TYPES OF AIRCRAFT

LifeFlight has multiple helicopters strategically located in the Middle, Eastern and Western parts of Tennessee. Additionally, LifeFlight has an airplane based in Nashville at the Nashville International Airport. All aircraft allow for a 360 degree patient care area, which allows our medical crews to perform many life-saving procedures while in the air. Our aircraft are some of the fastest in the region. All of our aircraft carry two units of lifesaving blood.



## ARRIVAL AT YUMC

When the helicopter lands at the hospital (on the helipad located on top of the hospital), the patient will be taken to the Emergency Department. In some cases, the patient may be taken directly to another area, based on the care needed – and sometimes this decision is not made until the helicopter is in the air. When you reach the hospital, please park in the East Garage, directly across from the hospital. Valet parking is offered at the Emergency Department entrance. You will be screened by security at the Emergency Department entrance. Once you are screened, you will see the registration desk directly in front of you. Check with the person working this desk to see where your family member has been taken.

## IF FLOWN TO A DIFFERENT HOSPITAL...

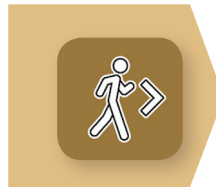
Vanderbilt LifeFlight will fly to any medically appropriate hospital, and regularly flies patients to the large Nashville area hospitals. Please contact these hospitals direct with inquires about your family member. You should know the destination hospital before the helicopter leaves the scene or transferring hospital.



# WE SUPPORT YOU.

*Vanderbilt University Medical Center offers a number of family support services. Please contact these offices directly if you need assistance.*

<b>VUMC – Main Line</b> 615.322.5000	<b>Emergency Services</b> 615.322.0160
<b>Vanderbilt LifeFlight</b> 615.936.0770	<b>Patient Relations</b> 615.322.6154
<b>Pastoral Services</b> 615.343.3535	



*Need directions on campus?  
Download the VUMC Walkways app.*

The Vanderbilt University Medical Center Walkways app provides turn-by-turn directions to get anywhere within the Vanderbilt Hospital, The Vanderbilt Clinics, Medical Center East, and the Medical Arts Building. The app is available in the App Store for iOS and Google Play for Android.



## VULifeFlight.com

1211 Medical Center Drive  
Skyport Helipad – VUH 13200  
Nashville, TN 37232-7430



All medical care is provided by Vanderbilt University Medical Center and all aviation services are provided by Air Methods Corporation.

VANDERBILT LIFEFLIGHT  
**HELPFUL INFORMATION**  
FOR FAMILIES AND PATIENTS



# WE UNDERSTAND.

*The transport crew with Vanderbilt LifeFlight recognizes that this is a very stressful time for you and your loved ones.*

*Let us ease your mind and answer a few of the questions you may have.*

**VULifeFlight.com**



## PATIENT CARE ON THE AIRCRAFT



From lift-off to arrival, patients aboard one of the many Vanderbilt LifeFlight aircraft receive expert care by two highly and speciality trained medical crew members. Our typical crew consists of a pilot, a critical care nurse/EMT and a critical care paramedic. All of our aircraft are flying intensive care units, and fully equipped with the most sophisticated patient care equipment of its kind. The medical crew are in immediate radio contact with physicians at Vanderbilt University Medical Center and the Monroe Carell Jr., Children's Hospital at Vanderbilt to consult on treatment protocols and to plan for the best course of treatment once the patient arrives at the hospital. All LifeFlight medical crew members are certified in multiple areas of emergency medicine and have undergone extensive and rigorous specialty training in advanced airway management, flight physiology, burn and trauma care, pediatrics, neurology and cardiology.



## LIFEFLIGHT PILOTS

LifeFlight pilots, who work for our colleagues at Air Methods Corporation, are fully certified personnel who have logged thousands of flight hours in both day and night time conditions in our coverage area of Tennessee, Southern Kentucky and Northern Alabama. Both the pilots and aircraft exceed the highest FAA standards and have excellent safety records. Pilots have no healthcare duties, and they are able to give their full attention to providing a safe flight.

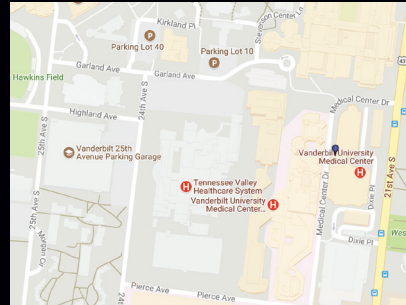


## DINING AT VUMC

Visitors at Vanderbilt University Medical Center can enjoy fresh and healthy dining at the Courtyard Cafe, located on second floor, including Baja Fresh and Mein Bowl. Au Bon Pain bakery and coffee shop is located on the second floor in the hospital courtyard. You may also walk over to the Monroe Carell Jr. Children's Hospital at Vanderbilt for additional options including a Subway, Ben and Jerry's Ice Cream, and Taco Bell/Pizza Hut.



## PARKING AT VANDERBILT MAIN CAMPUS



The **East Garage** offers parking for Medical Center East and the Vanderbilt University Hospital towers. There is valet service on Level 1 (Red) and at the Emergency Department.

The **Central Garage** offers parking for The Vanderbilt Clinic.

The **South Garage** offers parking for The Vanderbilt Clinic and Monroe Carell Jr. Children's Hospital.



## ATM LOCATIONS

There are two sets of ATMs located in the hospital. There is one set on the 2nd floor of VUMC, directly in front of the visitor elevators and another set in the cafeteria.

# VANDERBILT UNIVERSITY MEDICAL CENTER (VUMC)

## FINDING VANDERBILT

Vanderbilt University Medical Center is located about two miles East of I-65, South of I-40 and North of I-440. The main hospital and emergency department are located off 21st Avenue on Medical Center Drive.

